



Sophia Rise Foundation Volunteer Code of Conduct

Welcome to The Sophia Rise Foundation!

We are excited to serve alongside you. As a volunteer, you play an essential role in our mission to uplift, feed, and support the most vulnerable members of our community. To ensure a safe, respectful, and positive environment for everyone, we ask that you review and commit to the following Code of Conduct:

1. Respect and Dignity

- Treat every person — guests, fellow volunteers, and staff — with kindness, respect, and dignity.
- Refrain from using offensive, discriminatory, or disrespectful language or behavior.
- Maintain confidentiality regarding any sensitive information shared by individuals we serve.

2. Professionalism

- Arrive on time for your scheduled volunteer shift.
- Wear appropriate clothing as recommended (comfortable, modest, durable).
- Follow all directions provided by staff and team leaders.

3. Health and Safety

- Adhere to all food handling and safety guidelines.
- Use all provided safety gear (hairnets, gloves, aprons).
- Notify a team leader immediately if an accident, injury, or unsafe situation occurs.

4. Boundaries and Behavior

- Maintain appropriate physical and conversational boundaries with guests.
- Avoid giving out personal contact information (phone numbers, social media, addresses) to guests.
- Refrain from offering money, personal items, or transportation to guests without prior approval from leadership.

5. Substance-Free Environment

- Volunteers must not be under the influence of drugs or alcohol while participating in any Sophia Rise Foundation activities.

6. No Solicitation

- Volunteers may not solicit donations, sell products, or promote outside causes while serving.

7. Positive Representation

- As a representative of Sophia Rise Foundation, maintain a positive and uplifting attitude.
- Uphold our values of compassion, hope, integrity, and service at all times.

Failure to adhere to the Volunteer Code of Conduct may result in dismissal from volunteer activities.

Our goal is to foster an environment that is safe, supportive, and joyful for all.

Acknowledgment

By volunteering with Sophia Rise Foundation, I agree to abide by this Volunteer Code of Conduct and understand that I am responsible for maintaining a safe, respectful, and welcoming environment for all.